



User Manual

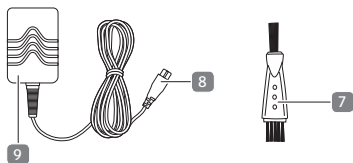
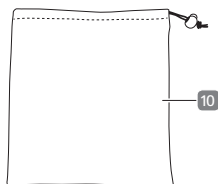
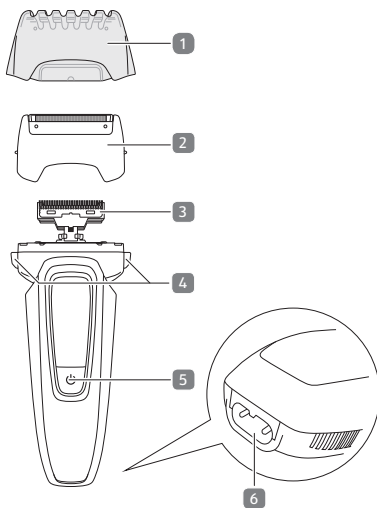
ViSAGE[®] **ELECTRIC SHAVER** **(CORD/CORDLESS)**

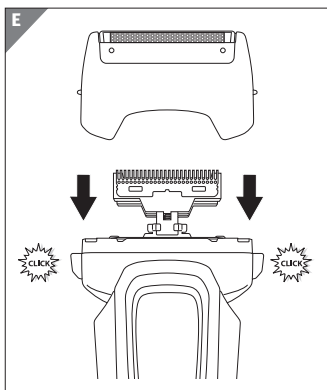
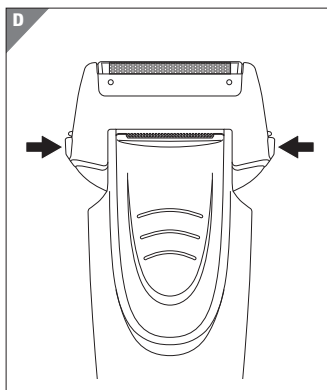
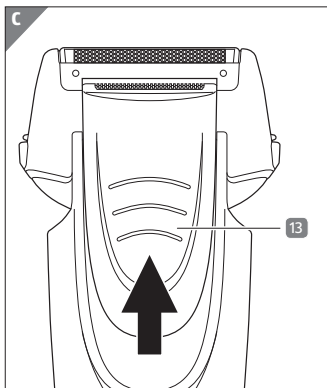
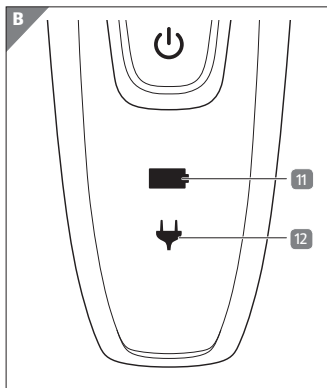


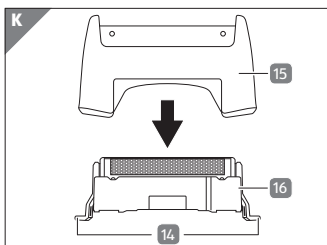
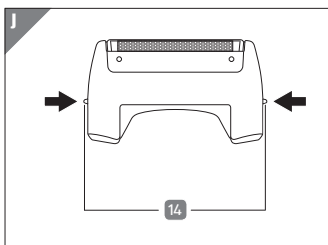
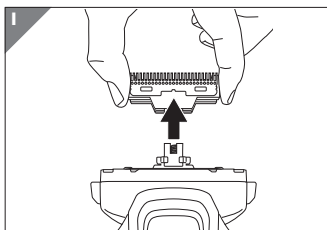
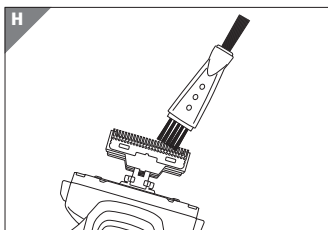
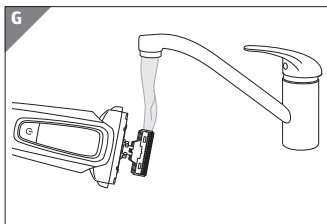
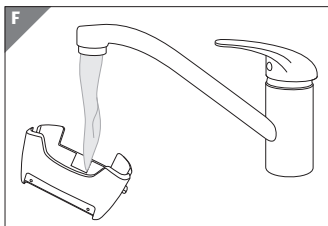
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A







Package contents/device parts

- 1 Protective cap
- 2 Shaver head (shaver head frame with shaving foil unit consisting of two shaving foils and an integrated trimmer)
- 3 Shaver blade, 2×
- 4 Release button, 2×
- 5 On/Off switch
- 6 Female plug
- 7 Cleaning brush
- 8 5 V plug
- 9 AC adapter plug
- 10 Storage bag
- 11 Battery symbol
- 12 Mains symbol
- 13 Trimmer
- 14 Hook (of the shaving foil unit)
- 15 Shaver head frame
- 16 Shaving foil unit

General information

Reading and storing the user manual



This user manual accompanies this electric shaver (cord/cordless) (referred to below only as the “shaver”). It contains important information on start-up and handling.

Before using the shaver, read the user manual carefully. This particularly applies to safety instructions. Failure to comply with this user manual may result in injury or damage to the shaver.

The user manual is based on the standards and rules in force in the European Union. When abroad, you must also observe country-specific guidelines and laws.

Store the user manual for future use. If you pass the shaver on to third parties, please be absolutely sure to include this user manual.

Explanation of symbols

The following symbols and signal words are used in this user manual, on the shaver or on the packaging.



This signal symbol/word designates a hazard with moderate degree of risk which may lead to death or severe injury if not avoided.



CAUTION!

This signal symbol/word designates a hazard with low risk that, if not avoided, may result in minor or moderate injury.

NOTICE!

This signal word warns against potential damages to property.



This symbol provides you with useful supplementary information on assembly or operation.



Declaration of conformity (see chapter “Declaration of conformity”): Products marked with this symbol meet all applicable Community regulations for the European Economic Area.



This symbol identifies voltage and the current rating for direct current.



This symbol identifies electrical devices that belong to the protection class 2 (mains adapter).



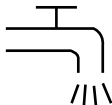
This symbol indicates the polarity of the current on the 5 V plug.



Devices marked with this symbol are only suitable for household use (dry indoor rooms).



This symbol identifies intrinsically safe transformers (with a fuse and thermo protection).



The shaver is suitable for being cleaned under running water.

ATTENTION: The handheld part must be disconnected from the connection line before being cleaned with water.

Safety

Proper use

The shaver is designed exclusively for dry and wet shaving of the face, but also for trimming beards. The shaver is only intended for private use and not suitable for commercial purposes.

Only use the shaver as described in this user manual. Any other use is considered improper and may result in damage to property.

The manufacturer or vendor accepts no liability for damage caused by improper or incorrect use.

Safety instructions



WARNING!

Risk of electric shock!

A faulty electrical installation or excessive mains voltage may result in an electric shock.

- Do not use while bathing or in a shower.
- Only connect the shaver if the mains voltage of the socket corresponds to the nameplate specification of the mains adapter.
- Only use the shaver with the enclosed mains adapter. The shaver requires safety extra-low voltage (SELV) with the values specified in the chapter “Technical data”.
- Only connect the mains adapter to an easily accessible socket so that you can quickly disconnect it from the mains in case of a failure.
- If the mains cord, the mains adapter or the shaver exhibit visible damages or are defective, do not use them further.

- If the mains cord of the shaver is damaged, the manufacturer, its customer service team or a person with similar qualifications must replace it.
- This appliance contains batteries that are non-replaceable. Do not open the housing; instead, have a qualified professional perform the repairs. Contact a qualified workshop for this. Liability and warranty claims are waived in the event of repairs performed by the user, improper connection of the device or incorrect operation.
- Only parts that comply with the original device data may be used for repairs. Electrical and mechanical parts, which are essential for providing protection against sources of danger, are located in this device.
- Do not use attachments not specified by the manufacturer.
- Do not immerse the shaver, the mains adapter or mains cord in water or other liquids.
- Never touch the mains plug with damp hands.

- Never use the mains cord as a carrying strap.
- Keep the shaver, the mains adapter and mains cord away from open flames and hot surfaces.
- Lay the mains cord so that it does not pose a tripping hazard.
- Do not kink the mains cord and do not lay it over sharp edges.
- Only use the shaver in indoor spaces.
- Never store the shaver so that there is a risk of it falling in water.
- Never reach to retrieve an electrical device if it has fallen in water. In such a case, immediately disconnect the mains plug.
- Make sure that children do not insert any objects in the shaver.
- Always switch the shaver off and pull the mains adapter out of the socket when you are not using it, when you intend to clean it or in the event of a fault.

**WARNING!**

Danger for children and persons with impaired physical, sensory or mental capacities (e.g. partially disabled persons, older persons with reduced physical and mental capacities) or lack of experience and knowledge (e.g. older children).

- The appliance is not to be used by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction. Children must not play with the shaver. Cleaning and user maintenance must not be performed by children.
- Keep the shaver, the mains adapter and mains cord away from children.
- Do not leave the shaver unattended while in operation.
- Do not allow children to play with the packaging wrapper. Children may get caught in it when playing and suffocate.



CAUTION!

Risk of injury due to sharp edges and blades!

If you use the shaver with a damaged shaver head, without a shaver head or if you push down on the shaving foils, you could cut yourself on the sharp edges or blades.

- Do not push the shaving foils in with your fingers.
- Do not use the shaver if the shaver head, the integrated shaving foils or the trimmer are damaged.
- Do not use the shaver if the shaver head is not firmly mounted.

NOTICE!

Risk of damage!

Improper handling of the shaver may result in damage to the shaver.

- Only transport and store the shaver with the protective cap in place.
- Only transport the shaver with the transport guard engaged.

- Do not let the shaver fall down.

First use

Checking the shaver and package contents

NOTICE!

Risk of damage!

If you are not cautious when opening the packaging with a sharp knife or other pointed objects, you may quickly damage the shaver.

- Be very careful when opening it.
1. Take the shaver out of the packaging.
 2. Check to make sure that the delivery is complete (see **Fig. A**).
 3. Check whether the shaver or the individual parts exhibit damage. If this is the case, do not use the shaver. Contact the manufacturer via the service address indicated on the warranty card.

Displaying the status

The shaver has two indicators that supply information about the power supply or the rechargeable battery charge level (see **Fig. B**):

- the battery symbol **11**
- the mains symbol **12**

Symbol	Meaning
The mains symbol illuminates in red.	The rechargeable battery will charge.
The mains symbol flashes in red.	The rechargeable battery is almost empty and must be charged.
The mains symbol illuminates in red, the battery symbol flashes in green.	The rechargeable battery is fully charged.
The battery symbol illuminates in blue.	The shaver is operating in battery mode.
No symbol indicator	The shaver is operating in mains mode or has been switched off.

Charging the rechargeable battery



- **WARNING:** For charging the battery, only use the detachable supply unit (SW-050090BS) provided with the shaver.
- The rechargeable battery takes approx. 90 minutes to charge fully. You can also use the shaver in mains operation without charging the rechargeable battery.

1. Insert the 5 V plug **8** in the female plug **6** on the bottom of the shaver.
2. Connect the AC adapter plug **9** to a properly installed socket.

The mains symbol **12** on the handle illuminates in red to indicate that the battery is charging.

In addition, the battery symbol **11** flashes in green as soon as the rechargeable battery has been fully charged.

3. To charge the shaver, place it on a dry and level surface or shave in mains mode.

Handling

Dry shave



We recommend a dry shave before you wash. After washing, your skin is slightly swollen. As a result, shavers are often unable to reach the entire length of your beard hair so the shave will be less thorough.

For a dry shave, follow the steps below:

1. Take the protective cap **1** off of the shaver.
2. Use the On/Off switch **5** to turn the shaver on.
3. Use your free hand to stretch the part of your face you intend to shave.
4. While applying gentle pressure, move the shaver head **2** perpendicular to the direction of hair growth.
5. After a few strokes, use your free hand to check the results and repeat step 4 if necessary.
6. Shave as described in steps 3–4.
7. If necessary, use the trimmer **13** as described in the chapter “Using the trimmer” (see **Fig. C**).
8. Switch the shaver off once you have finished shaving.
9. Clean the shaver as described in the chapter “Daily cleaning after a dry shave”.

Wet shave

1. Dampen your face and apply shaving cream or gel to your face.
2. Take the protective cap **1** off of the shaver (see **Fig. A**).
3. Use the On/Off switch **5** to turn the shaver on.
4. While applying gentle pressure, move the shaver head **2** perpendicular to the direction of hair growth.
5. After a few strokes, use your free hand to check the results and repeat step 4 if necessary.
6. Shave as described in steps 3–4.
7. If necessary, use the trimmer as described in the chapter “Using the trimmer”.
8. Switch the shaver off once you have finished shaving.
9. Clean the shaver as described in the chapter “Daily cleaning after a wet shave”.

Using the trimmer



Keep in mind that the trimmer always generates a straight cutting edge. If you do not want a straight cutting edge, you must hold the shaver at an angle.

For hard-to-reach areas or for very precise cuts, use a comb to check the hair you intend to trim with the trimmer and the cut length.

Use the trimmer as follows:

1. Move the trimmer **13** all the way out until it audibly locks into place (see **Fig. C**).

2. Use the On/Off switch **5** to turn the shaver on.
3. Slowly guide the trimmer up to the hair you intend to cut.
Always use short strokes to cut your hair.
4. Turn the shaver off.
5. Clean the shaver as described in the chapter “Daily cleaning after a wet shave” or “Daily cleaning after a dry shave”.

Using the travel guard

The shaver is equipped with a travel guard that prevents the shaver from accidentally activating.

Activating the travel guard

- Hold the On/Off switch **5** down for approx. 4 seconds.
The shaver will automatically deactivate and the battery symbol will flash four times in green.

The travel guard is now active.

Deactivating the travel guard



Connecting the shaver with the mains adapter and inserting the mains adapter in a socket will automatically deactivate the travel guard.

1. Hold the On/Off switch **5** down for approx. 4 seconds.
The battery symbol will flash twice in green in the process.
The shaver will now automatically switch on.
2. Briefly push the On/Off switch to turn off the shaver.

The travel guard is now deactivated.

Cleaning and maintenance

NOTICE!

Risk of short circuit!

Water that has penetrated the mains cord or the mains adapter may cause a short circuit.

- Never immerse the mains adapter or the 5 V plug in water.

NOTICE!

Risk of damage!

Improper handling of the shaver may result in damage.

- Do not use any aggressive cleaners, brushes with metal or nylon bristles or sharp or metallic cleaning utensils such as knives, hard scrapers or similar. They could damage the surfaces.



WARNING: Detach the hand-held part from the supply cord before cleaning it in water.

Daily cleaning after a dry shave

1. Use the On/Off switch **5** to turn off the shaver.
2. Before cleaning, pull the 5 V plug **8** out of the shaver.
3. Hold the shaver over the sink.
4. Depress both release buttons **4** to release the shaver head **2** (see **Fig. D**).
5. Pull the shaver head up and off.
6. Knock the shaver head out gently over a sink to remove stubbles.
7. Without the shaver head mounted, use the On/Off switch to switch the shaver on for approx. 5–10 seconds to dispel any stubble from the shaver blades **3**.
8. Firmly mount the shaver head on the shaver until the locking mechanism audibly engages (see **Fig. E**).
9. Place the protective cap **1** on the shaver.

The shaver is now ready for use again.

Daily cleaning after a wet shave

1. Use the On/Off switch **5** to turn off the shaver.
2. Before cleaning, pull the 5 V plug **8** out of the shaver.
3. Hold the shaver over the sink.
4. Depress both release buttons **4** to release the shaver head **2** (see **Fig. D**).
5. Pull the shaver head up and off.
6. Wash the shaver head thoroughly under warm running water on the inside and outside (see **Fig. F**).
7. Carefully dry the shaver head with a lint-free cloth or a paper towel. In the process, do not push the shaving foils in.

8. Thoroughly rinse off the top part of the shaver and the shaver blades under warm running water (see **Fig. G**).
 9. Use the On/Off switch **5** to switch the shaver on without the shaver head for approx. 5–10 seconds to dispel any drops of water off of the shaver blades **3**.
 10. Use a lint-free cloth or a paper towel to thoroughly dry off the shaver.
 11. Firmly mount the shaver head on the shaver until the locking mechanism audibly engages (see **Fig. E**).
 12. Place the protective cap **1** on the shaver.
- The shaver is now ready for use again.

Weekly cleaning

It is recommended that you thoroughly clean the shaver once a week. To do so, proceed as follows:

1. Use the On/Off switch **5** to turn off the shaver.
2. Before cleaning, pull the 5 V plug **8** out of the shaver.
3. Hold the shaver over the sink.
4. Depress both release buttons **4** to release the shaver head **2** (see **Fig. D**).
5. Pull the shaver head up and off.
6. Knock the shaver head out gently over a sink to remove stubbles.
7. Thoroughly wash the shaver head under warm running water from the inside and outside (see **Fig. F**).
8. Carefully dry the shaver head with a lint-free cloth or a paper towel. In the process, do not push the shaving foils in.

9. Without the shaver head mounted, use the On/Off switch **5** to switch the shaver on for approx. 5–10 seconds to dispel any stubble from the shaver blades **3**.
 10. Switch the shaver back off.
 11. Use the cleaning brush **7** to completely remove all stubbles from the shaver blades and the entire top part of the shaver (see **Fig. H**).
 12. Thoroughly rinse off the top part of the shaver and the shaver blades under warm running water (see **Fig. G**).
 13. Use the On/Off switch **5** to switch the shaver on without the shaver head for approx. 5–10 seconds to dispel any drops of water off of the shaver blades **3**.
 14. Use a lint-free cloth or a paper towel to thoroughly dry off the shaver.
 15. Firmly mount the shaver head on the shaver until the locking mechanism audibly engages (see **Fig. E**).
 16. Place the protective cap **1** on the shaver.
- The shaver is now ready for use again.

User maintenance for the shaving foils

To maintain the performance of your shaver and increase the service life of the shaving foils, you should perform user maintenance on the shaving foils every two months as follows:

1. Put a drop of fine, non-resinous household oil on the tip of your finger.
2. Distribute the oil evenly on the shaving foils of the shaver head **2**.
3. Without applying pressure, dab the shaving foils with a soft, lint-free cloth or paper towel.

Replacing wearable parts

Ordering wearable parts

You can order a new shaving foil unit and shaver blades to replace worn ones.

To place your order, contact the address provided on the order form.

Replacing the shaving foil unit

If the shaving foil unit is damaged, it must be promptly replaced. We generally recommend that you replace the shaving foil unit after 12 months of daily use.

1. Depress both release buttons **4** to release the shaver head **2** (see **Fig. D**).
2. Pull the shaver head up and off.
3. Push the hooks **14** on the left and right of the shaving foil unit **16** into the shaver head frame **15** (see **Fig. J** and **K**).
4. Pull the shaving foil unit down and out of the shaver head frame (see **Fig. K**).
5. Dispose of the used shaving foil unit as described in the chapter “Disposal”.
6. Place the new shaving foil unit in the shaver head frame so that:
 - a. the guide braces inside the shaver head frame extend into the guide grooves outside along the shaving foil unit and
 - b. the recess in the shaving foil unit is on the same side as the recess inside the shaver head frame.
7. Place two fingers on the back side of the integrated trimmer.

8. Push the shaving foil unit into the shaver head frame until the hooks audibly lock into the shaver head frame.
 9. Firmly mount the shaver head on the shaver until the locking mechanism audibly engages (see **Fig. E**).
 10. Place the protective cap **1** on the shaver.
- Your shaver is now ready for use again.

Replacing the shaver blades



Risk of injury due to sharp edges and blades!

The shaver blades are very sharp. You could injure yourself as a result.

- Therefore, be very careful when changing them.

We recommend replacing the shaver blades after 12 months of daily use. The two shaver blades must always be replaced at the same time.

1. Depress both release buttons **4** to release the shaver head **2** (see **Fig. D**).
2. Pull the shaver head up and off of the shaver.
3. Pull the shaver blades **3** straight up and out of their brackets (see **Fig. I**).
4. Dispose of the used shaver blades as described in the chapter “Disposal”.
5. Mount the new shaver blades on the brackets.

6. Firmly mount the shaver head on the shaver until the locking mechanism audibly engages (see **Fig. E**).
7. Place the protective cap **1** on the shaver.

Your shaver is now ready for use again.

Storage

1. Switch the shaver off and clean all components. Make sure that all parts are dry before you put them back together.
2. Store the shaver in a clean, dry area. We recommend to use the storage bag **10** for this.
3. Make sure that the shaver and the accessories are not accessible for children and animals.

Technical data

Model:	18113902
Article number:	96309
Power supply:	Mains adapter Input 100–240 V/AC, 50/60 Hz, max. 0.2 A Output 5 V/DC, 900 mA
Rechargeable battery:	1× Li-Ion 14500, 500 mAh Protected against overloading and deep discharge
Charging time:	90 min
Operating time:	max. 60 min
Motor:	3.7 V/DC
Protection class mains adapter:	2

IP code mains adapter:	IP 44, protection against debris with a diameter greater than 1 mm and entry with a wire
IP code shaver:	IPX6, protected against powerful water jets
Cable length:	approx. 180 cm
Cutting blades:	Stainless steel
Shaving foils:	Nickel, brand: STORK
Dimensions (W × D × H):	69 × 41 × 159 mm
Weight (including accessories):	approx. 261 g

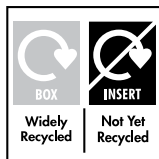
Declaration of conformity



The EU declaration of conformity can be requested from the address specified on the enclosed warranty card.

Disposal

Disposing of the packaging



Dispose of the packaging separated into single type materials. Dispose of cardboard and carton as waste paper and foils via the recyclable material collection service.

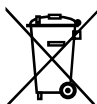
Disposing of the shaving foil unit and shaver blades

Dispose of used or defective shaving foil units and shaver blades in accordance with the applicable regulations for your country.

Disposing of the shaver

(Applicable in the European Union and other European states with systems for the separate collection of reusable waste materials)

Old devices must not be disposed of with household waste!



If the shaver is no longer operational, every consumer is **required by law to dispose of used devices separately from household waste**, e.g. at a collection point run by the communal authority or borough. This ensures that old devices are recycled in a professional manner and also rules out

negative consequences for the environment. For this reason, electrical equipment is marked with the symbol shown here.

Batteries and rechargeable batteries must not be disposed of with household waste!



As the end user you are required by law to bring all batteries and rechargeable batteries, regardless whether they contain harmful substances* or not, to a collection point run by the communal authority or borough or to a retailer, so that they can be disposed of in an environmentally friendly manner.

Bring the entire shaver (together with the battery) to your collection point and make sure that it is in an uncharged state!

*labelled with: Cd = cadmium, Hg = mercury, Pb = lead



Great care has gone into the manufacture of this product and it should therefore provide you with years of good service when used properly. In the event of product failure within its intended use over the course of the first 3 years after date of purchase, we will remedy the problem as quickly as possible once it has been brought to our attention. In the unlikely event of such an occurrence, or if you require any information about the product, please contact us via our helpline support services, details of which are to be found both in this manual and on the product itself.



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AFTER SALES SUPPORT

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